

STANDARD COMPLAINT REPORT

DATE

CUSTOMER DATA

Company
Project/Building project
Contact
Telephone
E-Mail
Complaint no. Customer

DEFECTIVE COMPONENTS

Solar module
System components
Other

Manufacturer
Product name
Quantity of defective components
Serial number(s)

DESCRIPTION OF DEFECT*

Please attach an overview image and a detailed image each of the defect on the defective component.

If you have any further questions, please feel free to contact our technical customer service:

OT Thalheim
Sonnallee 17 - 21
06766 Bitterfeld-Wolfen
Germany

TEL +49(0) 3494 66 99 - 23222
FAX +49(0) 3494 66 99 - 23002
EMAIL service@q-cells.com

INSTALLATION INFORMATION

Type of installation
Parallel to roof
Ground-mounted
Other
Date of installation
Plant size in kWp
Details about substructure

COMPLAINT DETAILS

Hanwha Q CELLS delivery note no. /
Invoice number
Purchased at

TIME OF DEFECT

Upon receipt of goods
During installation
During commissioning
Later, Date